#### DAY 1- SUNDAY, OCTOBER 31

GREAT LAKES BALLROOM

MODERATED BY TIMBERLEY CHRISTENSEN | FINN N' FEATHER RESORT & CMR EDUCATION CHAIR

12:00-12:30 WELCOME & REGISTRATION

12:30-1:30 ICE BREAKER & INTRODUCTIONS

CLINT MUELLER | CMR PRESIDENT | BALSAM BEACH RESORT
MARC BLOOMQUIST | CEDAR RAPIDS LODGE
JOANNA WALLENBERG | BROOKSIDE RESORT

1:30-3:30 "DISRUPTION RESULTS IN OPPORTUNITIES"

MIKE KUTZKE | PROFESSIONAL TRAINING SERVICES

3:30-3:45 BREAK

SPONSORED BY THRIVENT FINANCIAL- BEN WEERTS | BRONZE SPONSOR

3:45-4:15 CRACKER BARREL Q&A: TRENDS IN THE INDUSTRY

MODERATED BY MARC BLOOMQUIST, JAMES DAIGLE, JASON CHRISTENSEN, & JOSH WALLENBERG

4:15-5:15 **RESORTER PANEL** 

TIMBERLEY CHRISTENSEN | FINN N' FEATHER RESORT LINDA & MIKE SCHULTZ | TEN MILE LAKE RESORT MIKE SCHWIETERS | BOYD LODGE

5:15-... SILENT AUCTION BEGINS + CASH BAR

SILENT AUCTION PROCEEDS GO TO "DAY ON THE HILL" LEGISLATIVE EFFORTS

6-7:00PM DINNER

CHEF CARVED BARON OF BEEF SLICED, PORK LOIN WITH APPLE DEMI-GLACE, HERB ROASTED RED POTATOES, ORG, ANIC GRAIN, TOSSED GREEN SALAD, BAKERY ROLLS & BUTTER, CHOC TORTE

7-10:00PM CASINO NIGHT | ENTERTAINMENT

COSTUMES ENCOURAGED.

PRIZES DONATED BY L&M FLEET SUPPLY, SMOKEY HILLS OUTDOOR STORE, 218 CLOTHING + GIFT, & TIMBERLINE SPORTS

10:00 - ... HOSPITALITY ROOM

HARBOR ROOM #415 & 3RD FLOOR POOL TOWER

SPONSORED BY RAVE SPORTS | SILVER SPONSORS



# COMMUNITY OF MIN FALL CONFERE SCHEDULE



## DAY 2- MONDAY, NOVEMBER 1

GREA	T	IAKES	RΔII	ROOM
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VENDOR SHOW: LYRIC CONFERENCE CENTER		
7:15-8AM	BREAKFAST  TRADITIONAL BREAKFAST BUFFET  SPONSORED BY PINNACLE MARKETING GROUP   SILVER SPONSORS	
8:00-9AM	"DISRUPTION RESULTS IN OPPORTUNITIES" II MIKE KUTZKE   PROFESSIONAL TRAINING SERVICES	
9-9:30AM	CRACKER BARREL: WATER TOYS & WAKE BOATS MODERATED BY MARC, JAMES, JASON, & JOSH	
9:30-10:30	"THE DO'S & DON'TS OF SELLING YOUR RESORT"  KAREN SENGER   MN RESORT SALES, R.RESORTER, & CMR MARKETING LIAISON	
10:30-10:45	BREAK  SPONSORED BY S&L OUTLET OF PARK RAPIDS   BRONZE SPONSORS	
10:45-11:45	"NO VACANCY: USING DIGITAL STRATEGIES TO CRUSH YOUR BOOKING GOALS"  SOPHIA EL'RAE & HOPE DIANE   SOPHIA EL'RAE DIGITAL AGENCY	
11:45-12PM	RESORTER OF THE YEAR AWARD  PRESENTED BY TIM & KAREN SENGER, FORMER ROY WINNERS & R. RESORTERS	
12-1:00	LUNCH BUILD YOUR OWN DELI SANDWICH BUFFET, SOUP DU JOUR & TOSSED GREEN SALAD	
1-4:00	VENDOR SHOW - LYRIC CONFERENCE CNTR.  PRIZES DONATED BY VENDOR SHOW VENDORS.  MUST BE PRESENT TO WIN.	
4-5:00	LIVE AUCTION + CASH BAR  MARC BLOOMQUIST & JOSH WALLENBERG  ITEMS DONATED: KAYAK -MIKE SCHWIETERS, MN WILD TICKETS -JOEL CARLSON. CHAIRS -CLINT MUELLER	
5-6:00	CMR ANNUAL MEETING	
6-7:00	DINNER ITALIAN BUFFET   LASAGNA, CHICKEN PARM, FETTUCCINE ALFREDO, ITALIAN SAUSAGE, GARLIC BREAD, & CEASAR SALAD, NY VANILLA CHEESECAKE	

7:00-... HOSPITALITY ROOM

HARBOR RM #415 & 3RD FLOOR POOL TOWER

SPONSORED BY REZSTREAM | GOLD SPONSORS

SPONSORED BY MINNESOTA RESORT SALES | GOLD SPONSORS

# COMMUNITY OF MINNESOTA RESORTS FALL CONFERENCE SCHEDULE

### DAY 3- TUESDAY, NOVEMBER 2

GREAT LAKES BALLROOM

7-8:00AM BREAKFAST

FROM THE GRIDDLE - BREAKFAST BUFFET

SPONSORED BY INN ROOM SUPPLIES | SILVER SPONSORS

7-8:00AM CMR BOARD MEETING

FOR BOARD MEMBERS | OPTIONAL FOR CMR MEMBERS

8-9:15AM LEGISLATIVE UPDATES FROM THE HILL

JOEL CARLSON | CMR LOBBYIST & SPECIAL GUESTS VIA ZOOM

ASST. COMMISSIONER BOB MEIR | MN DNR
SARAH PSICK | MN TOURISM GROWTH COALITION
COMMISSIONER STEVE GROVE | DEPT. OF EMPLOYMENT & ECONOMIC (DEED)

9:15 AM BREAK TO BREAKOUT SESSIONS

SPONSORED BY NORTHLAND LAWN & SPORTS | BRONZE SPONSORS

9:15-10:15 BREAKOUT SESSIONS - PICK ONE TO ATTEND:

BREAKOUT ONE: POOL MAINTENANCE
 PRESENTED BY CHAD STORLEY | HORIZON POOL SUPPLY

• BREAKOUT TWO: CABIN CLEANING RESORTER CRACKER BARREL Q&A

BREAKOUT THREE: INSURANCE CLAIMS
 PRESENTED BY DAN BORSETH | PINE INSURANCE AGENCY

10:15-11:15 EXPLORE MINNESOTA TOURISM

NICOLE LALUM | EMT NORTHWEST & CENTRAL INDUSTRY RELATIONS

11:15-12:15 DIGITAL MARKETING STRATEGY & VISUAL MARKETING

AMY JANZEN | CREATE WITH AMY

12:15-12:30 **WRAP-UP & DOOR PRIZE** 

MUST BE PRESENT TO WIN.

12:30-1:30 OPTIONAL CLASS- 'LUNCH & LEARN' WITH REZSTREAM

HOSTED BY JEFF HEBRINK | LUNCH INCLUDED

REGISTER DIRECTLY WITH REZSTREAM BY EMAILING JEFF.HEBRINK@REZSTREAM.COM



