Community of Minnesota Resorts 2019 Spring Workshop Tuesday, April 9th Optional Pre-Workshop, April 8th Boyd Lodge Crosslake, MN

CMR Member: \$50 per person First 2 attendees, additional from same resort, \$30 per person Non-CMR Member: \$80 per person Price includes workshop, lunch, snacks, and a great time!

Please Print and return with check by 3/30 Name (s): ______ Resort: ______ Address:

Phone:

Email:

Return this portion of flyer with the check to: Community of Minnesota Resorts PO Box 61 Dent, MN 56528 Questions? Call Jim Wherley at 320-212-5107 If interested in staying to stay on Monday, contact

Mike or Ruth for room availability: 218-543-4125

Community of Minnesota Resorts PO Box 61

Dent, MN 56528

COMMUNITY OF MINNESOTA RESORTS

Community of Minnesota Resorts

SPRING WORKSHOP APRIL 9, 2019

BOYD LODGE CROSSLAKE, MN

Community of Minnesota Resorts Spring Workshop Agenda Tuesday, April 9th, 2019

- 8:00 ► Registration
- 9:00 ► Welcome -
 - ▶ Rez Stream: How to use the cloud
 - ► Explore MN Tourism, Dave

Bergman

- ►Update
- 10:30 ► Break
- 10:45 ► Crackerbarrel
 - Enhancing Landscaping,
 James Kramvik, Landscape designer
- 12:00 ► Lunch
- 1:00 **•** CMR Marketing and Branding
- 1:45 ► Break
- 2:00 ► Crackerbarrel
 - Resorter Panel: Equipment Rentals/ Cabins and Furniture
 - Insurance: Common Questions
 Resorters Ask, Scott Tanke
- 4:45 ► Closing
- 5:30 ► Board Meeting, everyone is welcome to join

Crackerbarrels: Bring your questions! You will have the opportunity to ask the other resorters their opinions on YOUR questions.

Monday's Pre-Workshop Classes Monday, April 8th, 2019

Rez Stream – Training 9:30 - 12:00pm No Charge

Come learn how this Cloud Based Software works. Learn everything from making reservations, to checking guests in and out, accepting payments and technical support.

First Aid and CPR Training and Certification 2:00 - 6:00pm \$110/per person

Certified Instructor, Marie Hanson, will lead us through the class on First Aid and CPR. We will then be able to take the test and get the certification.

- Minimum of 5 needed to hold class.

To register for classes, email Timberly at finnfeather@hotmail.com. Make checks payable to CMR.

Resort Insurance: Scott Tanke will review common questions resorters ask.

- Signage - Can we still be held liable for personal injury? How much should we be insuring our buildings for? How to plan for disasters.

Landsburg Landscaping and Nursery James Kramvik, Landscape Designer

Learn about ways to enhance your landscape on a budget, rain gardens, what plants/trees are best for our zones, and much more.

Resorter Panel: Two topics: ► Equipment Rental and ► Cabin and Furniture

We will answer many questions including: How often do you replace your equipment? Do you buy new or used, 2- or 4-stroke? Do you require a rental agreement? Regarding your cabins/furniture. How often do you replace furniture, appliances, mattresses? Do you buy new or used? What type of TVs do you have?.....

<u>Plenty of other topics as well</u>. This is a great way to spend your day learning about and sharing ideas about the industry we are all interested in: **Resorting**